Attn: James Holman WEIGHTMANS LLP 100 Old Hall Street Liverpool L3 9QJ

Ref: JMH HLY 76202 30 Sent By: Email & Post Office Mail

20th July 2012

Dear Mr. Holman,

Thank you for your letter of the 16th July 2012 with enclosure, the hard copy of which I received yesterday.

Although you try and interpret my thoughts regarding the "activities" in this matter of Weightmans, Weightmans clients, D & B and Call Credit by stating ""I regret that you remain unhappy" etc, I note however that you failed to provide an answer to point 2 in my letter of the 5th July 2012, which was:

"As the Risk and Compliance Partner for the Practice please confirm that the "humans" at Weightmans who were responsible for, and gave the instruction to, obtain my personal and private credit file/data and information from Call Credit on the 28th January 2011 were [A] operating within, and [B] are in compliance with; Weightmans policies and procedures"

In addition to the outstanding response to the above, do you accept that in the absence of my express consent Weightmans ought not to have accessed my file held by Call Credit?

Yours sincerely

M